

# Medical Oral Expanded Care

**(MORE Care)**



The MORE Care (Medical Oral Expanded Care) framework is a person-centered oral health model that provides primary care clinics with the tools and processes to improve health outcomes and foster provider-patient collaboration. As we move into a new era of health care, the MORE Care framework provides the opportunity to increase access to care and drive systems change through the integration of oral health into primary care practice and the development of oral health care networks.

- **Integrate Care** – Develop proficient and efficient integrated oral health networks
- **Coordinate Care** – Implement health information technology solutions to enable electronic referral processes and communication

## Partnership: A Cornerstone of MORE Care Success

The CareQuest Institute works together with local, state and national stakeholders to determine and develop best practices and identify opportunities for medical and dental programs to coordinate care effectively and improve health outcomes.

Visit [MORE Care](#) on our website.

For more information, please find our white paper that provides insight into the main factors affecting the initiation of interprofessional oral health practice during the early phases of MORE Care at: <https://www.carequest.org/rural-ipp>

## The MORE Care Process

The CareQuest Institute works with primary care practices using the MORE Care framework to test, develop and implement methods for increasing core competencies around oral health care delivery and practice systems that promote oral health delivery and coordination with dental providers. The oral health processes and practices established within the primary care workflow include the completion of oral health risk assessment, oral health self-management goals, and fluoride varnish application. The adaptable MORE Care framework allows clinics to create customized solutions and workflows for their clinics. These localized solutions promote long term sustainability as they address clinics' specific needs.

## Strengthening Provider Communication

State-based partners work with local dental providers and organized dentistry to cultivate referral relationships so that patients seen in the primary care practice can be referred without obstacle. Dental and primary care teams work together to establish open lines of communication that promote shared goals and comprehensive care for their patients. The MORE Care framework focuses on health information technology as a way to facilitate interprofessional practice.

## More Care Overview

### Medical

#### Operational Integration of Oral Health Care

- Oral health evaluation
- Fluoride varnish application
- Self-management goals
- Dental care referral

### Cooperative Tasks

- Implement a bi-directional referral system (Medical-dental referral coordination)
- Initiate, develop and improve interprofessional communication protocols and processes
- Identify areas of clinical and operational overlap to optimize care team time

### Dental

#### Operational Integration of Primary Care Referral Characteristics

- Referral acceptance verified
- Clinical summaries completed for referral communication
- Referral dental care completion verified
- Incorporating a person-centered disease management approach to care

#### For More Information

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