

# Provider Teledentistry Use Gains Traction During COVID-19

## Minimizing disruption and driving a path forward



### Study Design

- ...○ Surveyed DentaQuest network of dental providers in August 2020
- ...○ Analyzed results specific to telehealth



### Results

- ...○ 34% of providers see patients via telehealth platforms or plan to use it in the near future
- ...○ 75% of providers expect telehealth encounter volume to increase or stay the same during the next 12 months
- ...○ 60% of providers are using telephone calls and 42% of providers are using free virtual meeting software for telehealth encounters



### Strategic Actions

- ...○ Telehealth
- ...○ Value-based care initiatives
- ...○ Alternative payment models