Using Oral Health Equity Data to Improve Patient Care

CareQuest Institute Continuing Education Webinar

May 18, 2023



Housekeeping

- We will keep all lines muted to avoid background noise.
- We will send a copy of the slides and a link to the recording via email after the live program.
- We'll also make the slides and recording available on carequest.org.

To receive CE Credits:

- Look for the evaluation form, which we'll send via email within 24 hours.
- Complete the evaluation by Friday, May 26.
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We appreciate your feedback to help us improve future programs!

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The CareQuest Institute for Oral Health is an ADA CERP Recognized Provider. This presentation has been planned and implemented in accordance with the standards of the ADA CERP.

*Full disclosures available upon request



Question & Answer Logistics

- Feel free to enter your questions into the **Question & Answer box** throughout the presentations.
- We will turn to your questions and comments toward the end of the hour.

		come			
	Feel free to ask the hos	t and panelists (question	S	
Type you	r question here				





Vision

A future where every person can reach their full potential through excellent health

Mission

To improve the oral health of all

Purpose

To catalyze the future of health through oral health





Using Oral Health Equity Data to Improve Patient Care





WEBINAR | Thursday, May 18, 2023 | 4–5 p.m. ET | ADA CERP Credits: 1

MODERATOR



Grace Wang, MD, MPH, FAAFP Senior Fellow Public Health Integration & Innovation, National Association of Community Health Centers

PRESENTER



Rosy Chang Weir, PhD Director of Research, Association of Asian Pacific Community Health Organizations

PRESENTER



Huong Le, DDS, MA Chief Dental Officer, Asian Health Services





Using Oral Health Equity Data to Improve Patient Care

CareQuest Institute for Oral Health May 18, 2023



THE NACHC MISSION

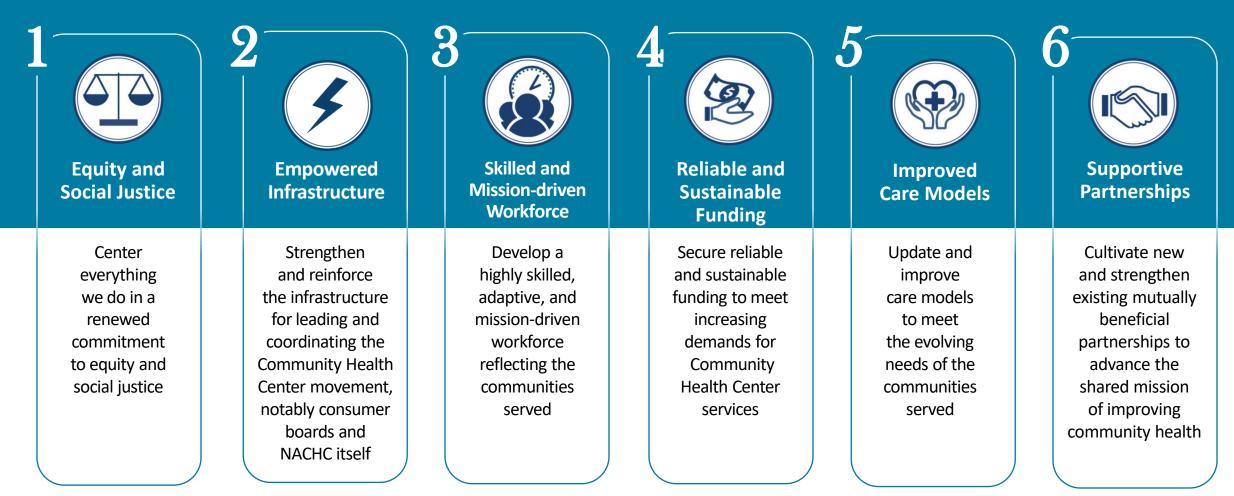
America's Voice for Community Health Care

The National Association of Community Health Centers (NACHC) was founded in 1971 to promote efficient, high quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient centered for all.





NACHC's STRATEGIC PILLARS



To learn more about NACHC's Strategic Pillars visit <u>https://www.nachc.org/about/about-nachc/</u>





Learning Objectives

- Explain how oral health equity data gaps impact oral health care for unique patient populations, including Asian Americans, Native Hawaiians, and Pacific Islanders.
- Identify specific roles and remedies to eliminate oral health equity data gaps.
- Recognize the value of disaggregated data in developing public policies to achieve health equity.
- Discuss how to use oral health equity data to improve care for unique patient populations.







Introduction





Recommendations to improve oral health disparities for AA and NH/PI communities



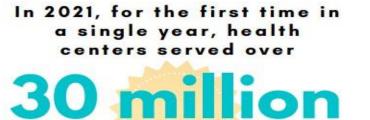


Achieving health care equity with data





Community health centers are nonprofit, patient-governed organizations that provide high-quality, comprehensive primary health care to America's medically underserved communities, serving all patients regardless of income or insurance status.





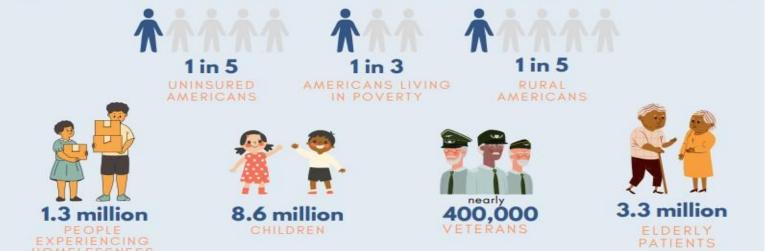
Over 1,400 Community Health Centers and Look-alike organizations provided care at more than 14,000 locations across the country in 2021.

NATIONAL ASSOCIATION OF

1 in 11 Americans are health center patients, of whom:



Health centers are the health care home for many of America's historically underserved communities, including:



@NACHC () (11

www.nachc.org

TODAY

Community Health Centers expand equity and access to a wide range of high-quality services, preventing unnecessary emergency room and hospital visits. **\$24 Billion** in savings to the Health System annually.

29M Virtual Visits

22.2M Patients provided Vaccines (72% for racial/ethnic minorities)

5.7M Patients provided Dental Services

2.7M Patients provided Mental Health Services

285K Patients provided Substance Use Treatment





Oral Health in America



Advances and Challenges

 $|\mathsf{N}\mathsf{H}\rangle$

Oral Health in America

- Comprehensive 790-page national report released 12/21
- More than 40 graphs/tables with population comparisons but <u>only one (1) with Asian American (AA), Native</u> <u>Hawaiian and Pacific Islander (NH/PI) data</u>

What do we do?







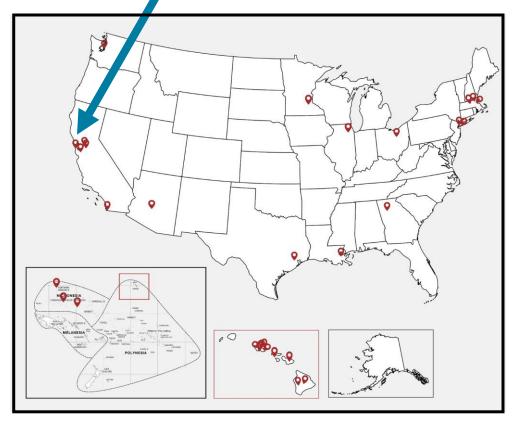
29 member organizations including

25 Federally Qualified Health Centers across

11 U.S. states,1 U.S. territory and1 FAS nations

Serving over **650,000** patients annually









Grace Wang, MD, MPH, FAAFP

Senior Fellow Public Health Integration & Innovation National Association of Community Health Centers <u>GWang@nachc.com</u>





Recommendations to Improve Oral Health Disparities for Asian American, Native Hawaiian, And Pacific Islander Communities

Rosy Chang Weir, PhD Director of Research May 18, 2023

Asian Americans (AAs), Native Hawaiians (NH), Pacific Islanders (PIs)

- Asian Americans (AAs), Native Hawaiians (NH), and Pacific Islanders (PIs) are the fastest-growing racial or ethnic group with over 23 million residents living in the continental U.S., Hawai'i, U.S. Territories, and COFA nations
- AA, NH, and PIs represent more than 50 racial and ethnic groups and over 100 languages spoken
- AAs in the U.S. grew 81%, from roughly 10.5 million to 18.9 million people (2010 to 2019)
- NH/PIs grew 61%, from roughly 370,000 to 596,000 people (2010 to 2019)
- AA, NH, and PIs are not only varied in country of origin, but have heterogeneous health risks, likely reflecting differences in genetic, socioeconomic, and environmental factors



Challenges with Collecting Data

- The "Model Minority" Myth
 - The assumption that Asians are well to do; health care disparities are not an issue
- Research on health conditions including oral health reports Asian as one race or as "Other"
- Education 51% of Asian Americans over age 25 have a bachelor's degree, compared with 30% of all Americans; however, there is a wide range among subgroups, from 9% among Bhutanese to 72% among Indians
- When disaggregated, data describe a broad range among subgroups, including highest compared with lowest median household incomes (\$100,000 for Indian compared with \$36,000 for Burmese) and lowest compared with highest poverty rates (7.5% for Filipino and Indian groups compared with 35% for Burmese) and health conditions vary for each subgroup.

Oral Health Indicators	Data Source	Availability of AA,NH, PI Data
Visits to dentist or dental clinic among adults aged >=18 years	CDC, 2016	None – only White, Black, Hispanic, Other, Multiracial
All teeth lost among adults aged >= 65 years	CDC, 2016	None – only White, Black, Hispanic, Other, Multiracial
Six or more teeth lost among adults aged >=65 years	CDC, 2016	None – only White, Black, Hispanic, Other, Multiracial

Source: CDC > Division of Population Health > Chronic Disease Indicators

Recommendations



- Disaggregate race and ethnicity data
- Screening for and collecting data on social risk factors

Example: Disaggregated AA, NH, PI Data in AAPCHO Data Warehouse

Ethnicity	# of Patients (%)	Ethnicity	# of Patients (%)
Chinese	102,734 (51.11%)	Mien	400 (0.20%)
Native Hawaiian	26,221 (13.05%)	Laotian	376 (0.19%)
Filipino	9,619 (4.79%)	Tongan	319 (0.16%)
Vietnamese	4,606 (2.29%)	Guamanian/Chamorro	116 (0.06%)
Samoan	4,319 (2.15%)	Thai	96 (0.05%)
			. ,
Japanese	1,727 (0.86%)	Other Asian	8,541 (4.25%)
Korean	1,539 (0.77%)	Other Pacific Islander	1,407 (0.70%)
Cambodian/			
Khmer	1,308 (0.65%)	Mixed AA,NH, PI	1,077 (0.54%)
Micronesian	1,202 (0.60%)		

Source: UCLA AAPI Nexus – AAPCHO Data Warehouse Paper, Table 4

What does PRAPARE Measure?



Core			
1. Race*	10. Education		
2. Ethnicity*	11. Employment		
3. Veteran Status*	12. Material Security		
4. Farmworker Status*	13. Social Isolation		
5. English Proficiency*	14. Stress		
6. Income*	15. Transportation		
7. Insurance*	16. Housing Stability		
8. Neighborhood*			
9. Housing Status*			

Optional				
1. Incarceration History	3. Domestic Violence			
2. Safety	4. Refugee Status			

Optional Granular		
1. Employment: How many hours worked per week	3. Insurance: Do you get insurance through your job?	
2. Employment: # of jobs worked	4. Social Support: Who is your support network?	

* UDS measures are automatically populated into PRAPARE EHR templates.

Find the tool at <u>www.nachc.org/prapare</u>

PRAPARE® SDOH Data: Disaggregation Example

PRAPARE Raw Frequency Measures

Instructions: Please fill out the purple highlighted boxes with your PRAPARE data.

Ethnicity: Are you Hispanic or Latino?	1			
Responses to report	Description of Numerator	Numerator	Denominator (POF)	% of POF
No	# Non-Hispanic patients		0	#DIV/0!
Yes	# Hispanic patients		0	#DIV/0!
I choose not to answer this question	# Patients who refused		0	#DIV/0!
Question not administered	# Patients who were not yet assessed		0	#DIV/0!
Skipped question	# Patients who skipped question		0	#DIV/0!
Total (will equal total POF)		0		
Race: Which race(s) are you? (check all that ap	ply)			
Responses to report	Description of Numerator	Numerator	Denominator (POF)	% of POF
Asian Asian	# Asian patients (see "RFMs-AA&PI detail" tab to report	0	0	#DIV/0!
	Asian ethnicities)			
Native Hawaiian	# Native Hawaiian patients		0	#DIV/0!
Pacific Islander	# Pacific Islander patients (see "RFMs-AA&PI detail" tab to	0	0	#DIV/0!
	report Pacific Islander ethnicities)			
Black/African American	# Black/African American patients		0	#DIV/0!
American Indian/Alaskan Native	# American Indian/Alaskan Native patients		0	#DIV/0!
White	# White patients		0	#DIV/0!
Other	# Other patients		0	#DIV/0!
I choose not to answer this question	# Patients who refused		0	#DIV/0!
Question not administered	# Patients who were not yet assessed		0	#DIV/0!
Patient skipped question	# Patients who skipped question		0	#DIV/0!
Total (WILL NOT equal total POF)		0		
Special Measure: Multiple Races	How many patients checked more than 1 race? (This is		0	#DIV/0!
	required for UDS and provides a more complete picture of			
	patient population by race/ethnicity)			

PRAPARE® SDOH Data: Disaggregation Example

Instructions: You may choose to report Asian American & Pacific Islander detail race/ethnicity from your practice management or other system. Please fill out the purple highlighted boxes with your PRAPARE data which will calculate the totals and autopopulate to the "RFMs" tab.

Race: Which Asian American or Pacific Islander detail race/ethnicity are you? (check all that apply)

Responses to report	Description of Numerator	Numerator	Denominator (POF)	% of POF
Chinese	# Chinese patients		0	#DIV/0!
Vietnamese	# Vietnamese patients		0	#DIV/0!
Filipino	# Filipino patients		0	#DIV/0!
Korean	# Korean patients		0	#DIV/0!
Asian Indian	# Asian Indian patients		0	#DIV/0!
Japanese	# Japanese patients		0	#DIV/0!
Other Asian	# Other Asian patients		0	#DIV/0!
Please write in the Other Asian				
ethnicities represented (e.g.,				
Pakistani, Cambodian, Hmong,				
Lao, Sri Lankan, etc.)				
Total Asian (WILL NOT equal tota	I POF)	0		
Samoan	# Samoan patients		0	#DIV/0!
Chamorro	# Chamorro patients		0	#DIV/0!
Tongan	# Tongan patients		0	#DIV/0!
Fijian	# Fijian patients		0	#DIV/0!
Marshallese	# Marshallese patients		0	#DIV/0!
Other Pacific Islander	# Other Pacific Islander patients		<mark>0</mark>	#DIV/0!
Please write in the Other Pacific				
Islander ethnicities represented				
(e.g., Palauan, Tahitian,				

Recommendations



Tailor health and social services that reflect the needs of AA and NH/PI patients

- Invest in programs and care delivery models geared specifically towards AA and NH/PI patients
- Hire, train, and sustain AA and NH/PI nonclinical health care workforce.
 - Hep B United https://www.hepbunited.org/
 - Pacific Islander Diabetes Prevention Program
 <u>https://aapcho.org/focusareas/pacific-islander-diabetes-prevention-program/</u>
 - TB Elimination Alliance

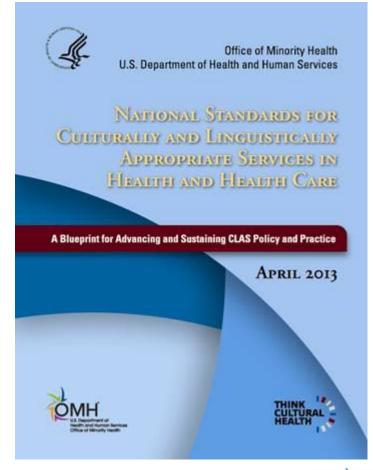
What Are Culturally and Linguistically Appropriate Services (CLAS)?

Services that are respectful of and responsive to individual cultural health beliefs and practices, preferred languages, health literacy levels, and communication needs and employed by all members of an organization (regardless of size) at every point of contact.



Where Can You Find More Information about the National CLAS Standards?

National CLAS Standards: A Blueprint for Advancing and Sustaining CLAS Policy and Practice





Recommendations



- Promote cross sector community partnerships
- Leverage state and national networks, resources, and expertise

Potential Changes to OMB Standards

- Establishing a single combined question format with minimum and detailed categories
- Six predetermined subgroups per ethnicity category:
 - Asian: Chinese, Filipino, Asian Indian, Vietnamese, Korean, Japanese, and a write-in field
 - NH/PI: Native Hawaiian, Samoan,
 Chamorro, Tongan, Fijian, Marshallese,
 and a write-in field

	n Concerning and an Annaly in Children and Annaly in State	والميري والمراجع والمتحافظ فالمتحاط فالمحاط والمتها والمتها والمتها			
What is your race or ethnicity? Select all that apply AND enter additional details in the spaces below. Note, you may report more than one group.					
🗆 WHITE – Provide deta	ils below.				
🗆 German	🗆 Irish	🗆 English			
🗆 Italian	🗆 Polish	French			
Enter, for example, Sc	ottish, Norwegian, Du	tch, etc.			
()			
HISPANIC OR LATINO		NMA.			
Mexican or Mexican American	🗆 Puerto Rican	🖸 Cuban			
Salvadoran	🗆 Dominican	🖾 Colombian			
Enter, for example, Gu	iatemalan, Spaniard, i	Ecuadorian, etc.			
	S				
BLACK OR AFRICAN A	MERICAN – Provide d	tails below			
🛛 African American		D,Haitian			
Nigerian	Ethiopian Sta	Somali			
Enter, for example, Gi	hanalan, South African	, Barbadian, etc.			
🖸 ASIAN – Provide detai	is below.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Chinese	🗆 Filipino	🗋 Asian Indian			
Vietnamese	C Korean	🛛 Japanese			
Enter, for example, Po		imong, etc.			
	Star Al).			
AMERICAN INDIAN O	R ALASKA NATIVE - E	nter, for example,			
Navajo Nation, Blackf	Sector and the sector of the s				
Barrow Inupiat Tribal	Government, Tlingit, e	etc.			
. A					
I MIDDLE EASTERN OR NORTH AFRICAN - Provide details below.					
🗇 Lebanese	Cl Iranian	Egyptian			
Syrian	Moroccan	🗋 Israeli			
Enter, for example, Al	gerian, Iraqi, Kurdish,	etc.			
NATIVE HAWAIIAN OR PACIFIC ISLANDER - Provide details below.					
🗖 Native Hawaiian	🗆 Samoan	Chamorro			
Tongan	🗆 Fijian	Marshallese			
Enter, for example, Palauan, Tahitian, Chuukese, etc.					





THE HEALTH OF ASIAN AMERICANS, NATIVE HAWAIIANS, AND PACIFIC ISLANDERS SERVED AT HEALTH CENTERS: AN ANALYSIS OF THE 2019 UNIFORM DATA SYSTEM



Publication

The Health of Asian Americans and Native Hawaiians/Pacific Islanders Served at Health Centers: An Analysis of the 2019 Uniform Data System

https://bit.ly/UDS2019AAPCHOReport

SEPTEMBER 2021



Rosy Chang Weir, PhD,

Director of Research Association of Asian Pacific Community Health Organizations <u>www.aapcho.org</u> <u>rcweir@aapcho.org</u>



ACHIEVING HEALTH CARE EQUITY WITH DATA

Huong N. Le, DDS, MA Chief Dental Officer Asian Health Services Oakland, CA



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Oral Health Data Gaps

- The oral health data for Asians is lacking.
- In California, 44% of low-income Asian Americans and Pacific Islander (AAPI) preschoolers had developed early childhood caries, one of the highest rates among all ethnic/racial groups.
- AAPI children were also significantly more likely than White children to have teeth in suboptimal condition.-Having had little to no dental care in their native country, many AAPI immigrants and refugees come to the United States with poor oral health and in need of critical dental care.
- CA: more than 6 million Asian Americans. That's roughly 1 in 6 residents (17%), which is the second-highest share among U.S. states behind Hawaii, The largest Asian American ethnic subgroups in California are <u>Chinese Americans</u>, <u>Filipino Americans</u>, <u>Vietnamese Americans</u>, and <u>Indian Americans</u> (over 500,000)
- Alameda County (Oakland): the 7th most populated county in the state of California out of 58 counties
 - □ 2021:1,673,133 people,
 - Racial/ethnic groups are Asian (31.4%) followed by White (29.9%) and Hispanic (22.4%)



Dental Care Utilization

- Asian immigrants, with the exception of Filipinos, had significantly lower use of dental services.
- Enabling factors:
 - Affordability- The most prominent factor affecting utilization proved to be dental insurance coverage
 - □ Familiarity with the healthcare system
 - Oral health status had important effects on dental services utilization
 - Lower immigrant status have higher risks for irregular dentist visits and a disadvantaged oral health status, despite their high education and family income levels.
 - Asian Americans who do not speak English at home are more likely to present irregular dentist visits and self-rated fair/poor oral health

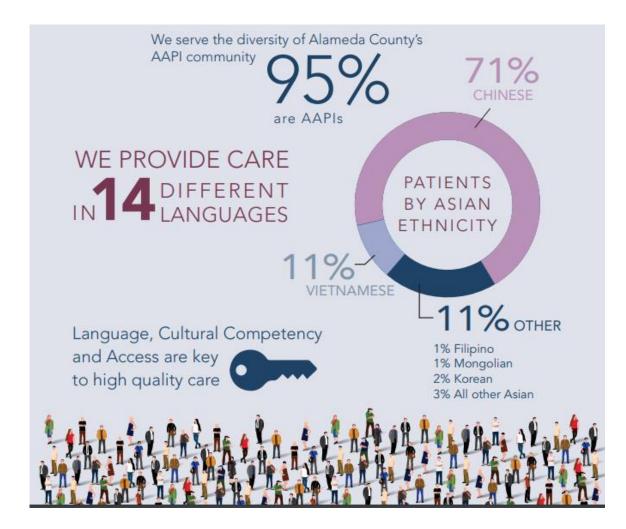


Asian Health Services

- 1974- Founded as a one-room clinic with all-volunteer staff, mostly students from UC Berkeley. The center provided more than 1,500 medical visits in its first year
- 1981- Known for its advocacy, AHS joined a complaint with the Office of Civil Rights against Highland Hospital for discriminating against non-English speaking persons by its lack of language accessible services.
- 1990- AHS organized first-of-its kind public hearing on health issues affecting California's API population.
- 2003- First state-of the-art dental clinic opens with electronic health record (2nd clinic in CA to do so)
- **2008** First health center to host an AEGD residency in California
- 2010- Opened the first clinic in state that is co-located on campus of a junior college and a dental assisting program
- 2014- Started school-based program (3 sites)
- 2016- Launched \$3 million capital campaign to create California's first dental clinic with integrated behavioral health services and 4 specialties
- 2022- Launched first mobile dental program
- 2023- Remote Preventive Dental Program



AHS Patient Demographics



Asian Health Services Dental Program Integrated Care Model and Teaching Health Center

- Comprehensive oral health care
- Depression screening
- Licensed clinical social worker in dental clinic
- Diabetes screening and HbA1C testing
- Covid testing (including PCR CUE test) and vaccination in dental
- Perinatal program
- Pediatricians and mA trained to provide fluoride varnish

- Community outreach- Head Start, school-based
- On-site specialists : oral surgery, pediatrics, periodontics and endodontics
- Drive-thru fluoride varnish program
- Remote preventive project
- Student externship program
- Future: AEGD in 2025



Dental Innovations













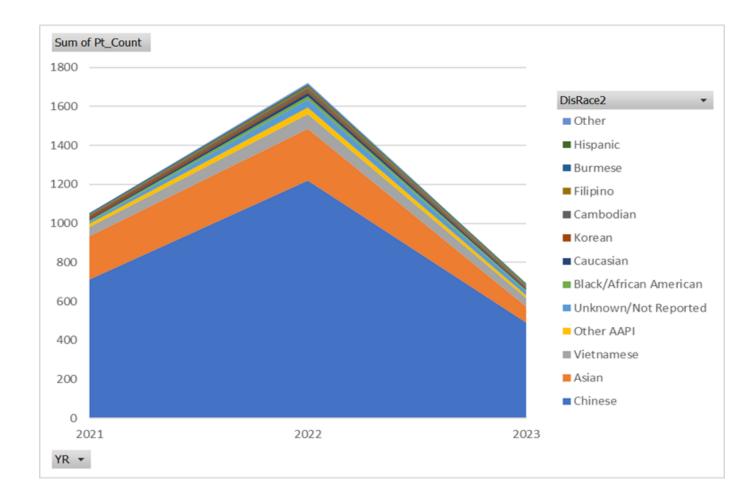




EHR-EDR

- Epic-Dentrix
- Dental sites: Main Dental, Weinberg Wellness Center, College of Alameda, School-based: Franklin Elementary, Oakland High, Lincoln Elementary still closed due to Covid, Mobile van
- Community patients: over 50,000
- Clinic patients: over 28,000

Demographics by Subgroups



Data Collection in EHR-EDR Systems (Dentrix Demographic Screen)

25 UDS - Patient Status			
Date Range • Specific Range From: 4/27/2023 • • To: 4/27/2023 • • • Relative Date Range Current Day Date Type • Entry Date • Procedure Date	 Race Status All Include Ethnicity Language All Sexual Orientation All Sexual Orientation All Ethnicity All Religion All Religion All Housing Status All Gender Identity All Gender Identity All Cip Code Include Health Insurant User Def.Category All Poverty Level All Homeless Status All Veteran Status All 	Clinic Clinic	Group By No Group By Clinic Provider Provider Clinic Group By County No grouping Primary grouping Secondary grouping Linclude Patient Info Excel Friendly
	Worker Status		

AHS Data

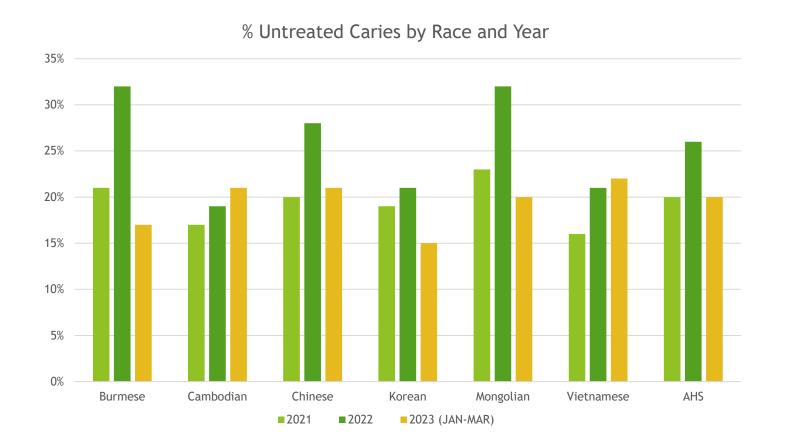
2021-2023 -ALL patients

**2023: January-March data only

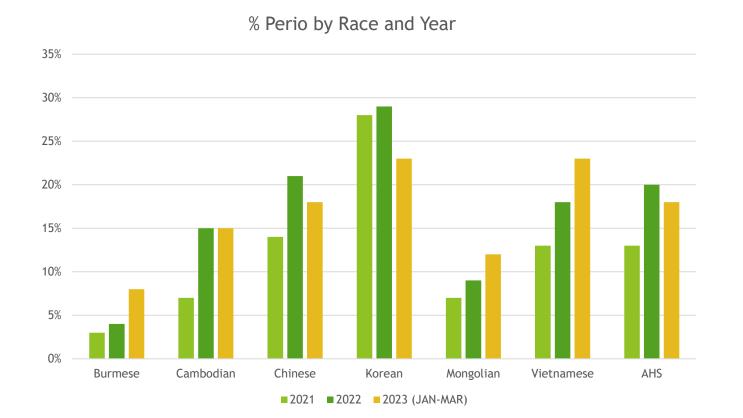
Focus conditions:

	2021	2022	2023
c .	10.0%	27.7%	
Caries	19.8%	27.7%	21.5%
Perio	13.4%	19.7%	17.9%
Missing	11.1%	17.0%	12.0%
Edentulous	1.8%	2.6%	2.3%

AHS Breakdown into Asian Subgroups-Untreated Caries

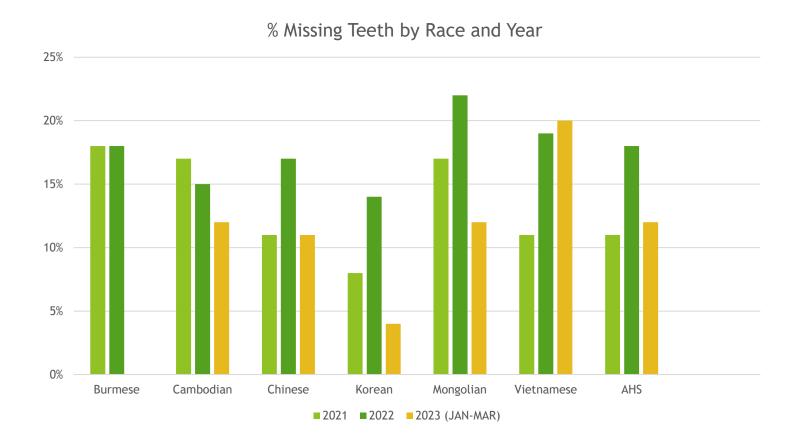


AHS Breakdown into Subgroups-Periodontal Disease



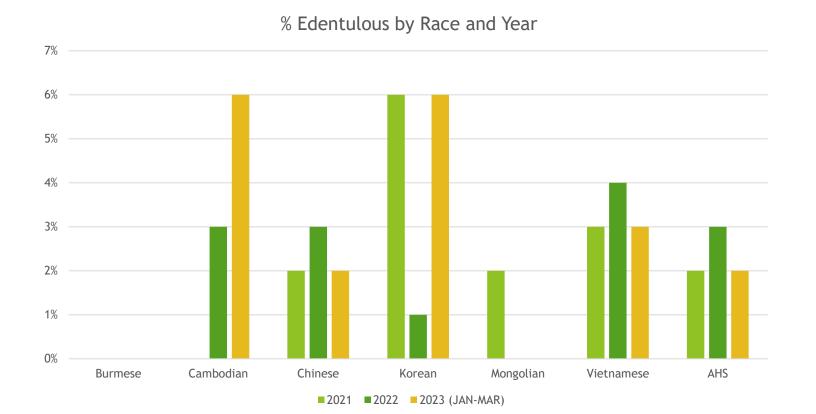
43

AHS Breakdown into Subgroup-Missing Teeth



44

AHS Breakdown into Subgroup-Edentulous



45

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- Oral Health Disparities and Inequities in Asian Americans and Pacific Islanders, <u>Am J Public Health.</u> 2017 June; 107(Suppl 1): S34–S35, Published online 2017 June. doi: <u>10.2105/AJPH.2017.303838</u>, <u>Huong Le</u>, DDS, <u>Sherry</u> <u>Hirota</u>, <u>Julia Liou</u>, MPH, <u>Tiffany Sitlin</u>, <u>Curtis Le</u>, and <u>Thu Quach</u>, PhD, MPH





Huong Le, DDS, MA Chief Dental Officer Asian Health Services huongle@ahschc.org



Conclusion & Next Steps

Recommendation	What do we do?
Disaggregate race and ethnicity data and increase collection of social risk data	Data capture and collection in EHR-EDR
Tailor health and social services that reflect the needs of AA and NH/PI patients	Access to affordable, high quality, and culturally and linguistically proficient integrated health care
Cultivate and sustain community and national partnerships	A call to action to eliminate oral health equity data gaps



THANK YOU!



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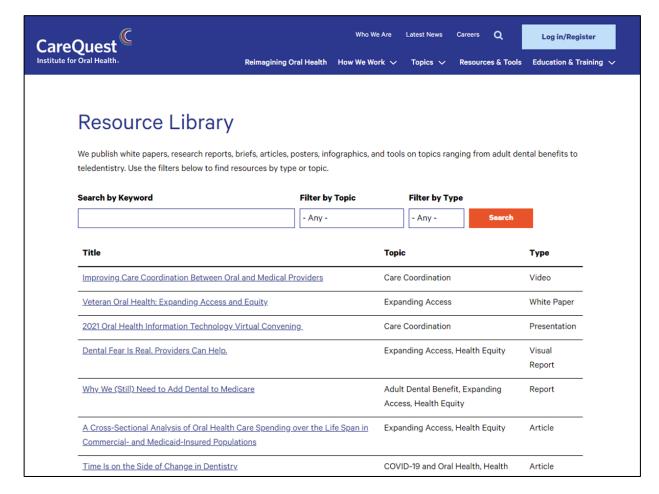


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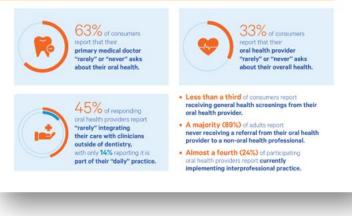




Oral health and overall health are inextricably linked. There is mounting evidence to suggest that poor oral health is related to a <u>variety of chronic health constitions</u>, such as high blood pressure, dementia, diabetea, and obesity. Despite this known connection, dental care is still largely sliced from medical care. The Centers for Disease Control and Prevention (CDC) estimates that integrating basic health screenings into a dental setting could save the health care system up to \$100 million every year.¹

CareQuest institute for Oral Health conducted a nationally representative survey in January and February 2021 to assess consumers' perspectives on oral and overall health (in F5220). CareQuest Institute also conducted a nationwide survey of oral health providers to assess perspectives and current behaviors related to integratego and oral health providers described a lack of Integration between medical and oral health care, and a desire for increased integrotesisional collaboration.

Key Findings: Medical-dental collaboration is currently uncommon.



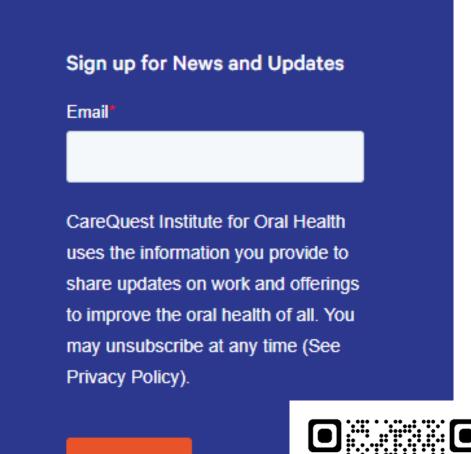
Webinar Evaluation

Complete the **evaluation by Friday, May 26** to receive CE credit. You will receive a link to the survey within 24 hours.

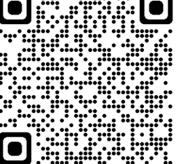
Next Webinar:

June 15: Updating Your Knowledge of Dental Caries: Causes, Concerns, and Considerations at 7–8 p.m. ET

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